

**Mr. Ouk Samonn**  
**Director of Customer Services and Public Relations Department**  
**National Social Security Fund, Cambodia**

**- PERSONAL INFORMATION:**

Nationality : Cambodian  
Place of Birth : Phnom Penh City, Kingdom of Cambodia

**- EDUCATIONAL BACKGROUND:**

2020 - 2021 : Master of International Relations  
June 2021 - July 2021 : Certificate of Achievement in E-Learning on Leadership for Social Protection, ITC/ILO  
March 2021 – May 2021 : Certificate of Achievement in E-Coaching on Social Protection: Towards Responsive Systems, ITC/ILO  
June 2020 - July 2020 : Certificate of Achievement in E-Learning on Administrative Solutions for Coverage Extension, ITC/ILO  
2015 - 2016 : Bachelor +1 of Pedagogical Program at National Technical Training Institute of Ministry of Labour and Vocational Training  
2008 - 2012 : Bachelor of Education in Teaching English as a Foreign Language

**- WORK EXPERIENCES:**

Present : Director of Customer Services and Public Relations Department of National Social Security Fund, Cambodia  
2020-2021 : Deputy Director of Customer Services and Public Relations Department of National Social Security Fund, Cambodia  
2018-2020 : Official of Liaison and Public Relations Division of National Social Security Fund, Cambodia  
2016- 2018 : Senior Technical Teacher of Technical Vocational Education and Training (TVET), Cambodia  
2015-2018 : Teacher of English at American Intercon Institute (AII), Cambodia  
2011- 2016 : Information Operator (Hotline) of Policy Division of National Social Security Fund, Cambodia