

Coverage Expansion in Indonesia

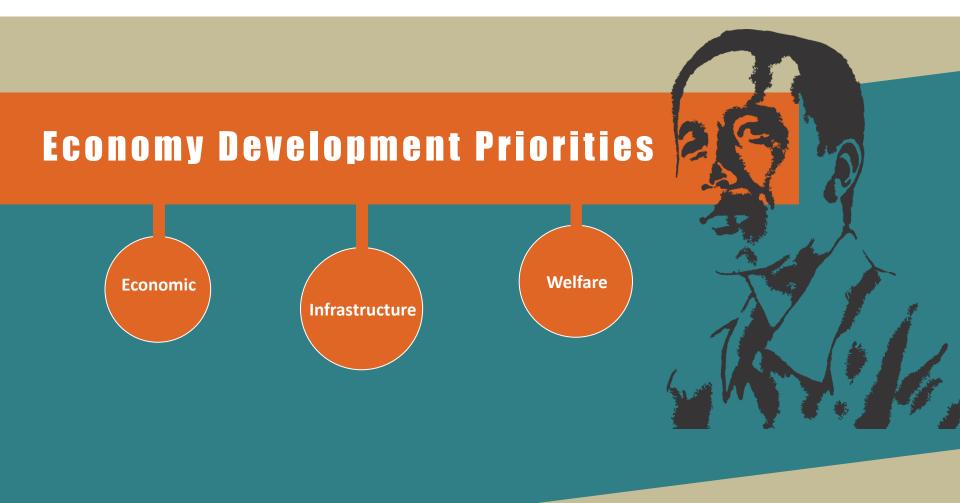
BPJS Ketenagakerjaan

Date: August 17





President Commitment





Economic Highlights



Sovereign credit rating

(S&P Global Ratings)



Ease Of Doing Business



The economic growth rises significantly.

Source : National Statistic Bureau, 2016

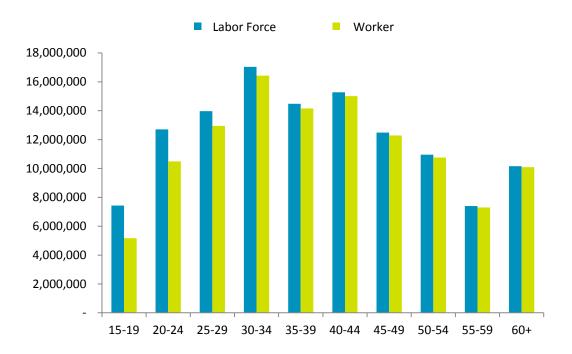




Still have challenges to distribute the welfare to all workers, in particular the informal workers and the vulnerable



Profile of Working Society



Age (year)	Labor Force	Working	Proportion of workers to labor force (%)		
15-19	7.424.665	5.174.517	69,69		
20-24	12.703.718	.703.718 10.485.734			
25-29	13.965.087	12.949.359	92,73		
30-34	17.039.112	16.424.492	93,39		
35-39	14.481.863	14.155.638	97,75		
40-44	15.270.955	15.010.358	98,29		
45-49	12.485.843	12.285.477	98,40		
50-54	10.949.561	10.754.512	98,22		
55-59	7.396.670	7.296.823	98,65		
60+	10.155.457	10.091.116	99,37		

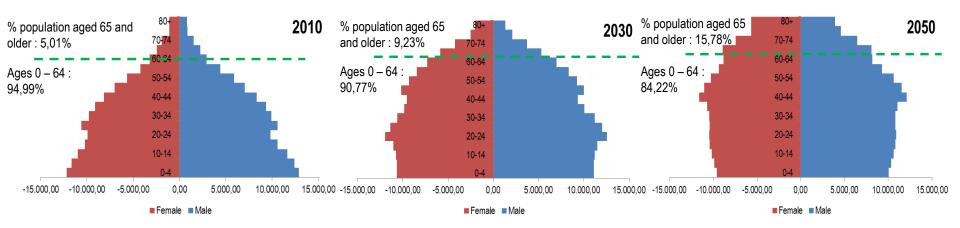
Proportion of workers is still dominated by productive age.

Most workers are still not aware of the importance to prepare their old age

Source: BPS, 2015



Indonesia's Demographic Structure Year of 2010 - 2050



*) in 000.000 (hundred thousands)

Indonesia has to be able to utilize the advantage of the demographic bonus



Indonesia's Demographic Projection Year of 2010 - 2050

Most Populus Countries

2000 to 2050

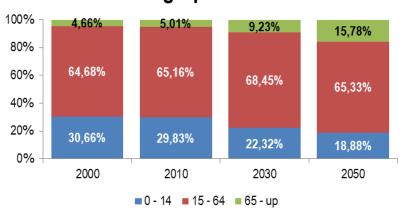
2000	2010	2030	2050
China	China	India	India
India	India	China	China
USA	USA	USA	Nigeria
Indonesia	Indonesia	Indonesia	USA
Brazil	Brazil	Nigeria	Indonesia
Russian Federation	Pakistan	Pakistan	Pakistan
Pakistan	Nigeria	Brazil	Brazil
Bangladesh	Bangladesh	Bangladesh	Bangladesh
Japan	Russian Federation	Mexico	Ethiopia
Nigeria	Japan	Ethiopia	Philippines

Source: United Nations, Department of Economic and Social Affairs, Population Division (2013)

World Population Prospects: The 2012 Revision



Demographic Profile



				(in million)
	2000	2010	2030	2050
Population	208,94	240,68	293,48	321,38
0 - 14	64,06	71,79	65,50	60,69
15 - 64	135,13	156,83	200,90	209,96
65 - up	9,75	12,06	27,09	50,72
Dependency Ratio				
Old-age	7,21%	7,69%	13,48%	24,16%
Total	54,62%	53,47%	46,09%	53,06%

Labor Market

THE WORKING SOCIETY AND OUR STRATEGY



Transformation Implications Coverage









All workers (formal and informal) in Indonesia including foreign workers who works at least 6 months in Indonesia.



The Labor Force BPJS Ketenagakerjaan



Formal Workers

51,4 mio (42,06 %)

Informal Workers

70,9 mio (57,94 %)

Total Workers

122,3 mio



Service Network Expansion



72 local governments (PTSP), 1130 service point office

11 regional offices, 326 branch offices, 5.000 employees

Omni channel Expansion



The Branch and Its ServicesNationwide













Less bureaucratic

Friendly

Modern







Service in Our Channel to Workers

	Branch Offices	SPO (Service Point Office) BRI - BJB	PPOB (Payment Point Online Banking)	Local Government	ATM (BRI, Mandiri, BNI, BTN, BCA, BJB, Bukopin)	RSTC (Trauma Center Hospital)	Web	Retail	Mobile & SMS
	337	10.000	24.000	170	73.500	1.032	Online	15.000	Online
Formal Workers									
Registration									
Information (program, Account balance	e) 🚫								
Update Data									
Claim						$ \checkmark $	$ \checkmark $		
Claim Payament (Cash)	Pa	nyment via online	transfer to bank	account					
Informal Workers									
Registration									
Information (program, Account balance	e) 🔗		$ \checkmark $				$ \checkmark $		
Contribution Payment									
Update Data		$ \checkmark $							
Claim									
Claim Payment (Cash)	⊘ Pa	ayment via online	transfer to banl	c account					



Employers

Informasi program

Registrasi Peserta Pembayaran luran

Update Data

Pengajuan Klaim

Pembayaran Klaim (cash)

Registrasi Perusahaan

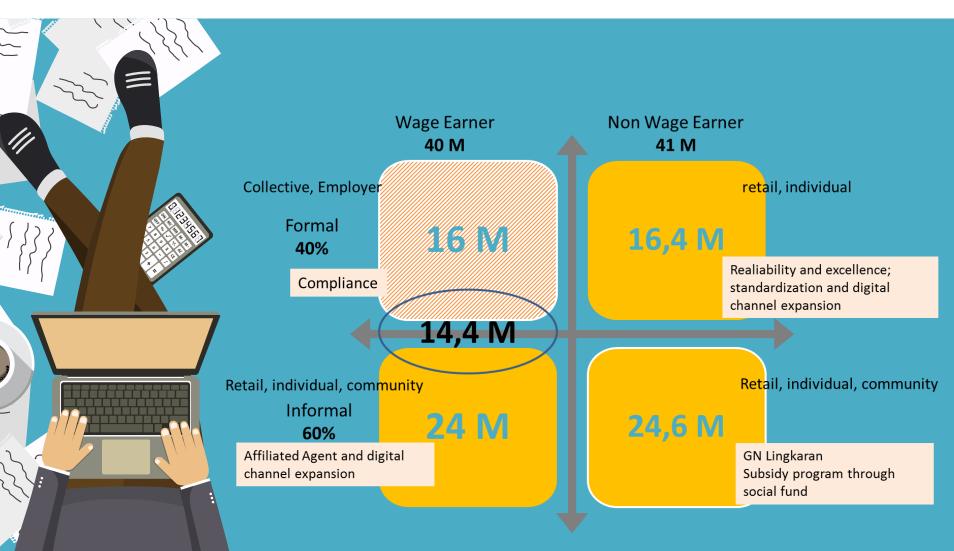
Service in Our Channel to Employers

Branch Offices	SPO (Service Point Office) BRI - BJB	PPOB (Payment Point Online Banking)	Local Government	ATM (BRI, Mandiri, BNI, BTN, BCA, BJB, Bukopin)	RSTC (Trauma Center Hospital)	Web	Retail	Mobile & SMS
337	10.000	24.000	170	73.500	1.032	Online	15.000	Online
$ \checkmark $	$ \checkmark $		$ \checkmark $			$ \checkmark $		
						$ \checkmark $		
	$ \checkmark $		$ \checkmark $	$ \checkmark $				

Payment via online transfer to bank account



The Market and Our Strategy





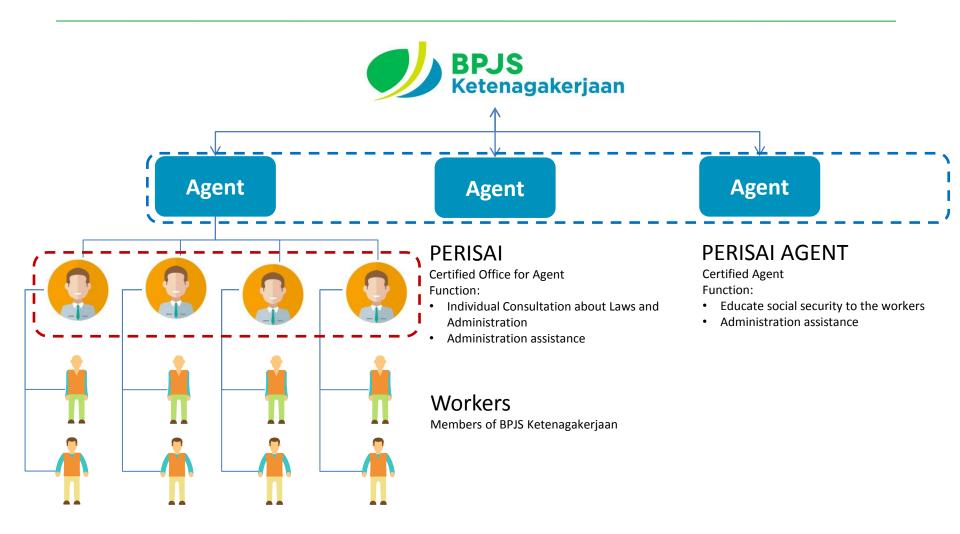
GN Lingkaran for Vulnerable Workers **National Movement of Crowdfunding**



who do not posses the capability to pay SS's contribution (such as workers with disability), by empowering society's fund and CSR budget of companies through donation mechanism



Non-Organic Arms through Agent





We Offer MORE



Data analytics-CRM









Providing relevant information content with the need of members through various channels

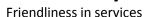
- e-Service
- SIPP
- Internet base



Transacting in minimal cost with the choices of various channels whenever and wherever









Process

People



Physical Evidence

















Main products







More Benefit

Providing more benefit through primary products and additional products



- Continuous improvement
 - Risk Management
 - Applications
 - Data Center/DRC
 - Network

Excellence and Reliable

Continually providing high quality service with minimal errors









PPOB IODS



Branches Supp. **Branches**

Easy to Access

Providing easiness in accessing BPJS Ketenagakerjaan through various channels

Image designed by freepik.com





Co-Marketing Additional Benefit for Members



Daftar Promo & Diskon

Silahkan pilih lokasi dan Kategori yang anda butuhkan

BEYOND THE BASIC.

Protect the workers from uncertainty and provide ecosystem for a better life



Co-Marketing (2)

Additional Benefit for Members



* * * *

Diskon 25 %

AIRY ROOMS

Airy Rooms adalah jaringan kamar budget dengan kenyamanan terjamin di lebih banyak lokasi dibandingk

Berlaku Hingga
12-06-2018

Diskon Tertinggi



Rating Perusahaan

Up to 20%

Garuda Indonesia Cabang Ternate

Promosi, Pemesanan & Diskon Pembelian harga sebesar 5% s.d 20% Berdasarkan Kelas Penerbangan

Berlaku Hingga 30-09-2017



Rating Perusahaan

Diskon 10 %

THE COFFEE

Diskon 10% untuk Makanan dan Minuman

Berlaku Hingga 26-10-2017



Rating Perusahaan

Diskon 20 %

Dream Land Park Purwokerto

Potongan Harga 20% Per Kunjungan

Berlaku Hingga 30-11-2017



Rating Perusahaan

Diskon 10 %

RM RIUNG TENDA RAWAMANGUN

Nikmati diskon 10% untuk pembelian minimal Rp. 100.000,- bagi peserta BPJS Ketenagakerjaan

Berlaku Hingga 10-11-2017



Indonesian Migrant Workers





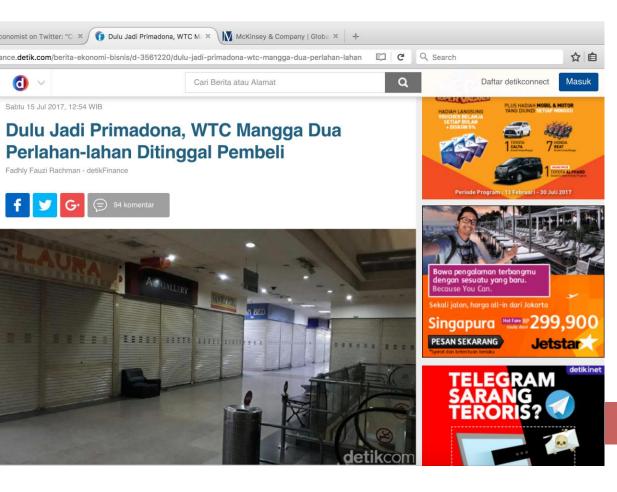


BPJS Ketenagakerjaan

THE DISRUPTIVE ERA IN INDONESIA



The market changes



Behaviors change..



Conventional vs Technology



More affordable Luxury Everyone Can Have It







Technology triggers the social revolution in the society



Seminar

17 – 18 October 2017





Seminar

17 – 18 October 2017



The MULIA - NUSA DUA, BALI | A STYLISH ALL SUITE BEACHFRONT RESORT

This award-winning all-suites resort boasts one of the most luxurious pools on the island of Bali – the Oasis beachfront pool. Go for a lap and relax under the cabanas poolside, or take a dip in the other five pools at the resort, all accessible to guests of The Mulia.

THE CUISINES

Four restaurants and five bars an endless array of options for you to indulge in. Japanese, Chinese, Pan-Asian & Mediterranean and other International cuisines with a signature twist await to take your palate on an adventure.

THE ACTIVITIES

Aside from the incomparable luxury suite experience, The Mulia offers an array of beach activities to satisfy guests of all ages, from canoeing to stand up paddle boarding. Our fitness facility features the latest training equipment and complimentary classes.

Hotel Facility:

- Seaside
- Pool
- Room Service
- Free Parking
- Restaurant
- Bar/Lounge
- Spa
- Free WiFi
- Include Breakfast
- Gym
- Children Area
- Multilingual Staff
- Converence Hall
- Airport Transportation





Thank You

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www.bpjsketenagakerjaan.go.id