

# GOOD PRACTICE

**Increasing Efficiency for More Accessible  
Health Care and Services (Dental Health Care)  
Ms Rangsim Preechachard**

34 ASSA Board Meeting and Conference  
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# Overview of Social Security Scheme

## Target group

### Workers in the formal sector

- Employees in Private sector
- Temporary employees in Public sector
- Documented Migrant workers

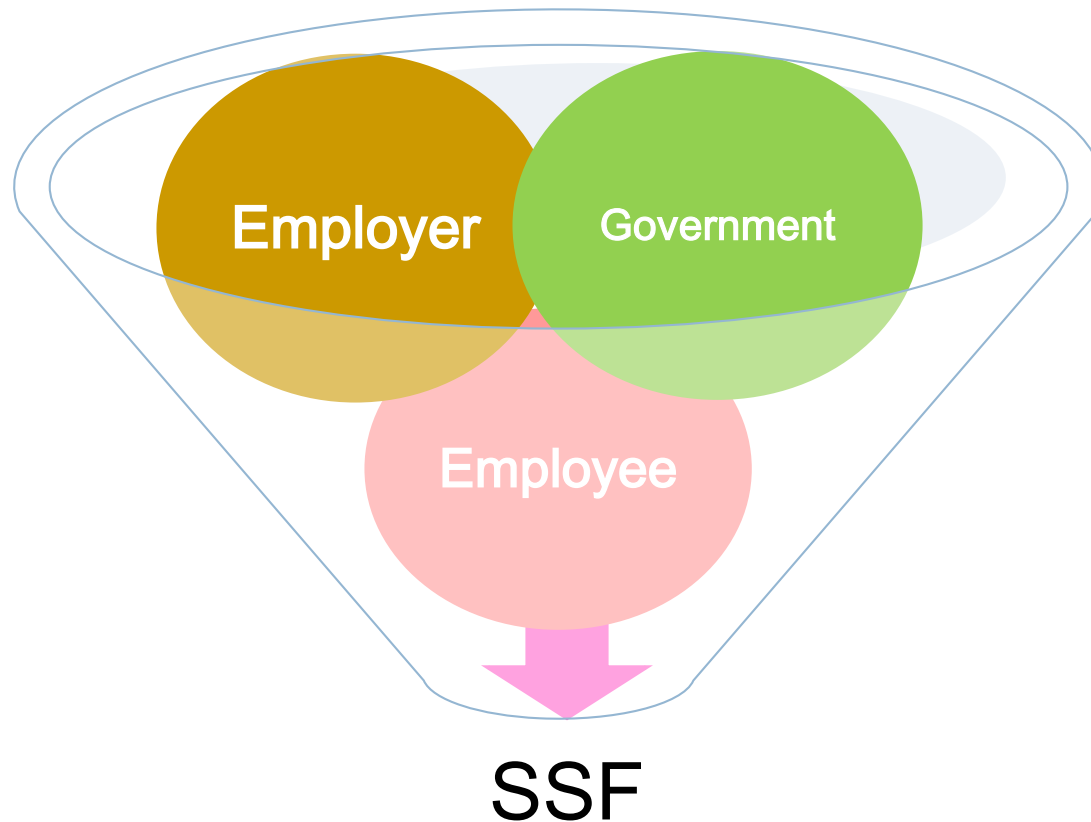
### Workers in the informal sector

- The SSA Section 39
- The SSA Section 40



# Overview of Social Security Scheme

## Financing



# Overview of Social Security Scheme

## Benefits



Sickness



Maternity



Invalidity



Death



Child  
allowance



Old age



Unemployment

# Overview of Social Security Scheme

## Contribution Rate (% of insurable earning)

Benefits	Total	Employer	Employee	Gov.
Sickness Maternity Death Invalidity	4.5	1.5	1.5	1.5
Old – Age Child allowance	7	3	3	1
Unemployment	1.25	0.5	0.5	0.25
Total	12.75	5	5	2.75

# Overview of Social Security Scheme

## Sickness benefit



- To qualify, the insured person must
- be due to non – occupational injury
  - contributions of 3/15 months

# Overview of Social Security Scheme

## Benefit package

### **including :**

general practitioner and specialist care,  
outpatient and inpatient care,  
drugs & high cost drugs,  
ambulance and transportation services,  
ancillary services

# Overview of Social Security Scheme

## Benefit package

### **Not covered :**

drug addiction, long-term hospitalization (more than 180 days in a year), hemodialysis ( except for acute renal failure which require immediate treatment for not more than 60 days and end-stage of chronic renal failure), cosmetic surgery, experimental treatments, infertility, tissue biopsy for organ transplantation, non-medically indicated procedures, organ transplantation, transsexual surgery, reproductive surgery, recovery care, dental services (except extraction, filling , scaling, dentures at rate specified by SSO) and gasses and contact lenses.



# Extension of benefits

- Objective : Improving quality of life
- Extension of medical benefit to dental care in 1998
- Dental Coverage : extraction of teeth, filling, scaling, surgical extraction of a Wisdom Tooth and denture

# Dental Care Payment

- Reimbursement rate :
  - max 900 Baht /year for extraction, filling, scaling surgical extraction of a Wisdom tooth
  - max 1,300 – 4,400 Baht/ 5 year for dentures

# Development of Dental Care Delivery

- Improve the assessment to dental services

## **Prior to 1Jan. 2017**

- Access hospital or clinic of choice
- Make advance payment to dental service provider then reimburse at SSO

# Development of Dental Care Delivery

- Improve the assessment to dental services

## **After 1 Jan. 2017**

- Dental services Delivery
  - : Network of public or private providers, free medical dental service including extraction, filling, scaling surgical extraction of a Wisdom tooth

# How to develop the new delivery dental services

1. Issuance of an SSO Notification calling for providers to perform dental services to insured persons
2. Decentralisation of the administration to provincial social security offices

# How to develop the new delivery dental services

3. Provision of network cooperation among government agencies
4. Creation of a website equipped with verification software and the medical provider to reimburse through e-Claim

# Output of Dental Service

- Number of dental care providers
  - 960 Private hospitals and dental clinics since January 2017
  - Public hospital and health center under the Ministry of Public Health and the Ministry of Defense since July 2017

# Output of Dental Service

- Number of dental care utilizations were 1,158,861 as of July 2017
- 457,756 at network providers and 701,105 outside network providers
- 28% increase in one year (compare to July 2016)



# Why has improvement on dental care services been a good practice for Thailand?

- To serve the need of the insured persons
  - More easily accessible service providers
  - Eliminate payment
- To serve the need of service providers
  - Convenient, e-claim process
  - Prompt scheduled payment to service providers



*Thank you for your attention*