ASSA Good Practices Workshop

Track 2 : Social Security

PERKESO

"PERKESO PRIHATIN" SQUAD

SOCIAL SECURITY ORGANIZATION
MALAYSIA

NEGARAKU

ASSA

ASEAN 50
2017

NEGARAKU

BACKGROUND

Social Security Organization (SOCSO)

- **Statutory Organization governing Employment Injury Scheme, Invalidity Pension Scheme and Self–Employed (Taxi Driver) in Malaysia.**

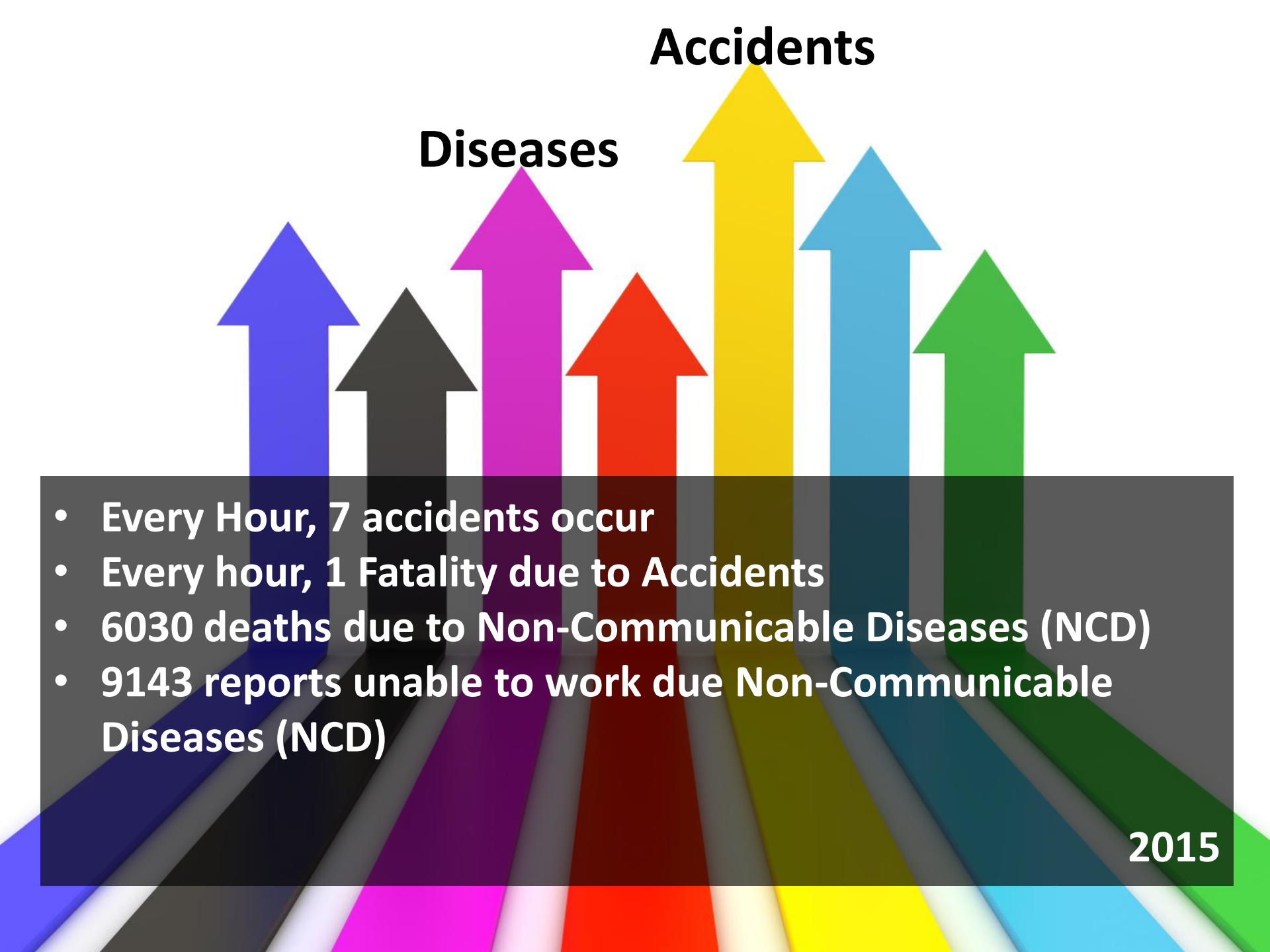
  - **CORPORATE GOAL -** To provide comprehensive social security protection for Malaysian workers.

  - **CORPORATE OBJECTIVE -** To ensure and guarantee the timely and adequate provision of benefits in a socially just manner and to promote occupational health and safety.

NEGARAKU

BACKGROUND

- Currently insuring 14.5 million workers & over 800,000 employers
- Contribution of 2.25% of the average salary (1.25% Employment Injury Scheme – Funded by Employer & 1% for Invalidity Pension scheme – Equally Shared by Employer & Employee)
- Contribution of 1.25% of the average salary – by Self-Employed Scheme – Funded by self employed (taxi driver)
- Managing over 80,000 new claims a year



- Every Hour, 7 accidents occur
- Every hour, 1 Fatality due to Accidents
- 6030 deaths due to Non-Communicable Diseases (NCD)
- 9143 reports unable to work due Non-Communicable Diseases (NCD)

2015

PERKESO

“The “PERKESO Prihatin” Squad was established in all SOCSO offices throughout the country to intensify efforts to help insured persons with employment injury or death.

“Prihatin” means caring.”

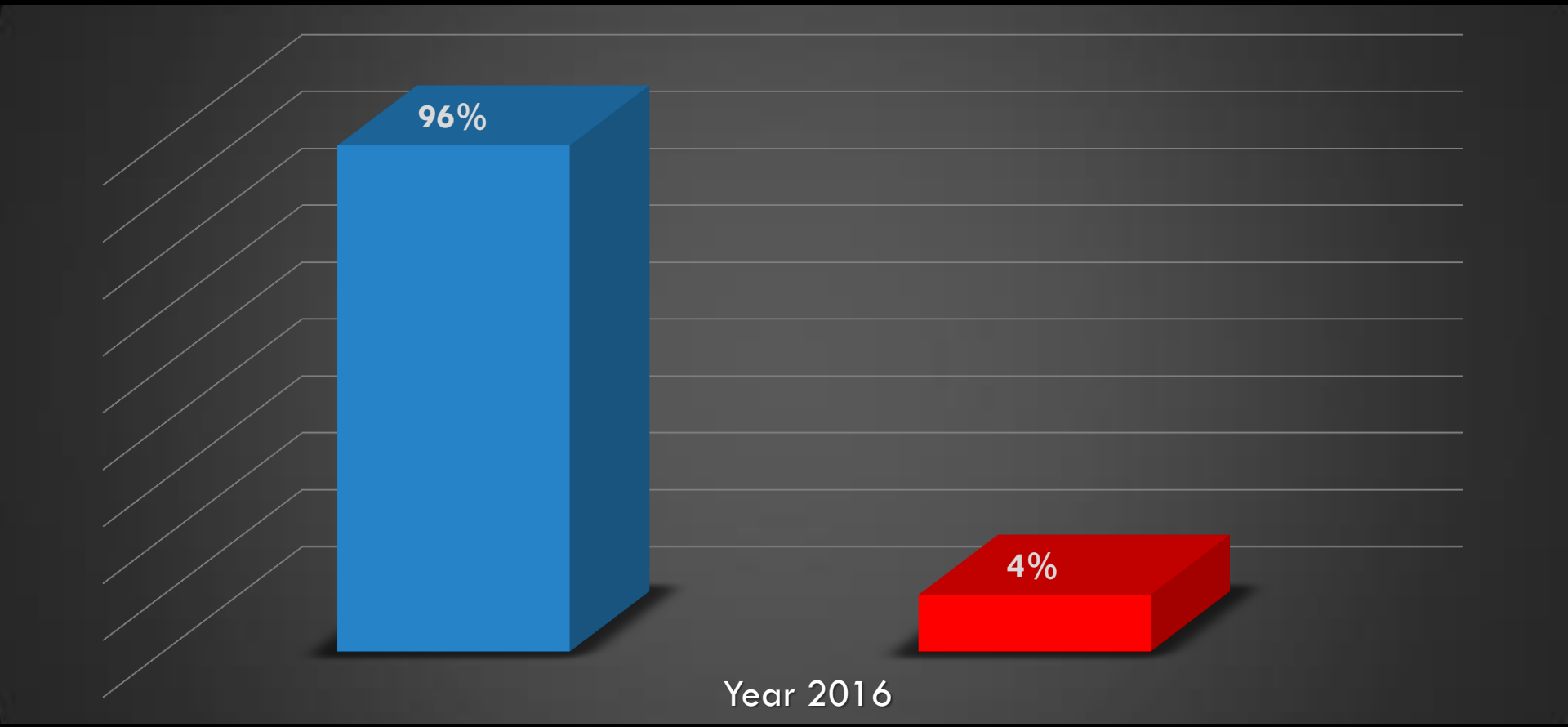
Proactive

“ Pro-active initiative by SOCSO in helping injured insured persons or their dependants without any application for benefits made. “PERKESO Prihatin” Squad takes swift action to provide benefits to eligible contributors or their dependants. ”

OBJECTIVES

- To cultivate caring society
- To enhance the feeling of ‘sense of urgency’ in helping those in need
- To develop good relationship between SOCSO, relevant Agencies, Employees, Employers, Media, NGOs and community leaders
- To become the leading agency that cares – close to the heart of the people, understanding, cares and ready to serve

KPI Achievement in 7 Days



Registered cases:
1,781

< 7 Days
1,710 cases

> 7 Days
71 cases

Activities by “PERKESO Prihatin” Squad

Thank you

34th ASSA Board Meeting
ASEAN SOCIAL SECURITY ASSOCIATION