



SSO Connect Mobile

Easier, faster, cheaper



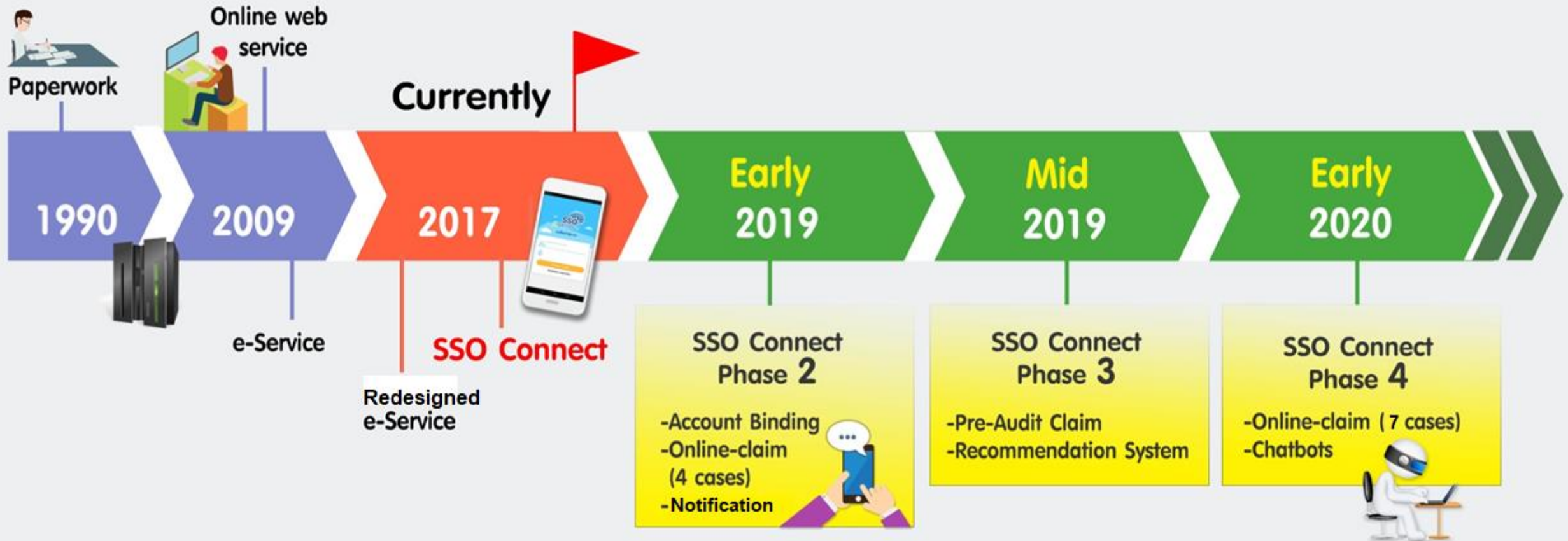
สำนักงานประกันสังคม

Social Security Office of Thailand

OUTLINE

Introduction
Mobile Self –
Services
Expectations
Challenges
Future
Implementation

SSO Connect Timeline



Mobile Self - Services



1. Member Registration
2. Hospital Selection
3. Contribution Record
4. Saving & Pension

Mobile Self - Services

Member Registration (Validation by OTP)

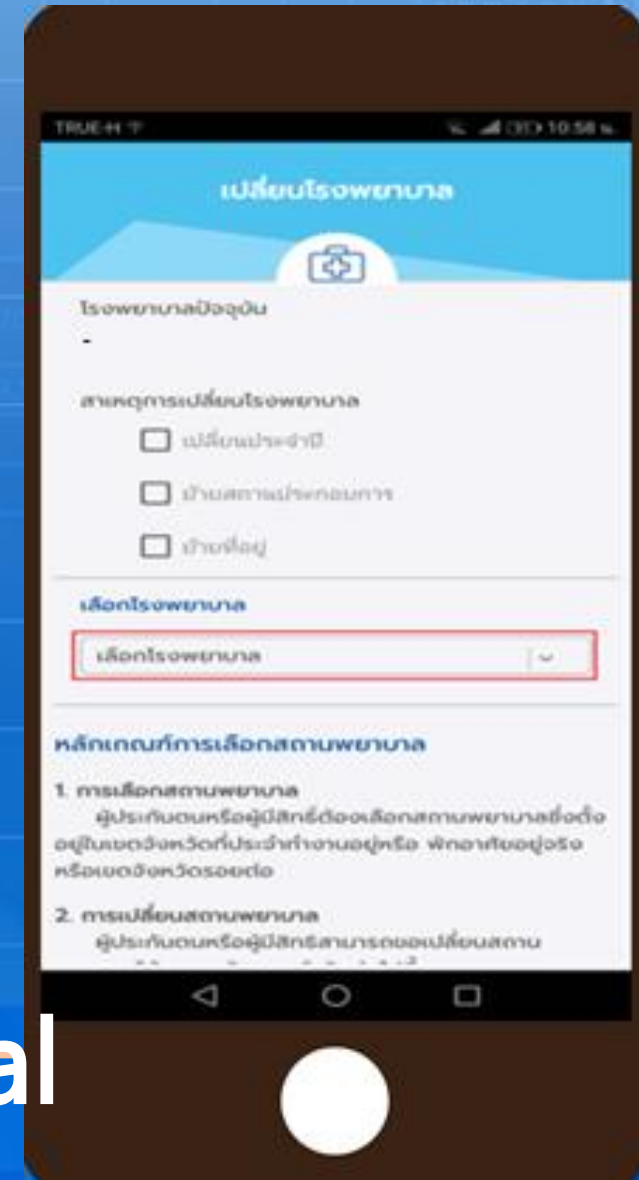
Registration

The image shows a smartphone screen with a Thai mobile application interface for member registration. At the top, there is a progress bar with three steps: 1 (เลือกเลข), 2 (เลือกเลขส่วนตัว), and 3 (ยืนยันตัวตน). Step 2 is currently active. Below the progress bar, the text 'หมายเลขบัตรประชาชน (13 หลัก)' (National ID Number (13 digits)) is followed by an input field containing 'หมายเลขบัตรประชาชน (13 หลัก)'. Below this, the text 'เบอร์มือถือ (10 หลัก)' (Mobile Number (10 digits)) is followed by an input field containing '088XXXXXXX'. The next section is for the name, with the text 'รหัสผ่าน (รหัสผ่านต้องเป็นตัวเลข ๓-๘, A-Z และ 0-9 ความยาวขั้นต่ำ 6 ตัวอักษร)' (Password (Password must be 3-8 digits, A-Z, and 0-9, minimum length 6 characters)). Below this is an input field for the password. The next section is for the confirmation of the password, with the text 'ยืนยันรหัสผ่าน' (Confirm Password) and an input field for the confirmation password. At the bottom, there is a dropdown menu for 'ตำแหน่ง' (Position) with 'นาย' (Mr.) selected, and a text input field for 'ชื่อ' (Name) with 'ชื่อ' (Name) entered.

Mobile Self - Services

Hospital Selection

Changing Hospital



Mobile Self - Services

Contribution Record

Contribution



Mobile Self - Services

Saving & Pension

Pension



Mobile Self - Services

Claim Record

Benefit Claim



How does the SSO Connect impact to our customers ?

Time Saving



Process Reduction



Money Saving



Easier to use



Environment Saving



► **Saving
Environment**



► **Reducing
workloads**



Our Expectation



► **Increasing
Transparency**

► **Creating
new communication channel**





User Diversity

**Multiple business
process**

Challenge



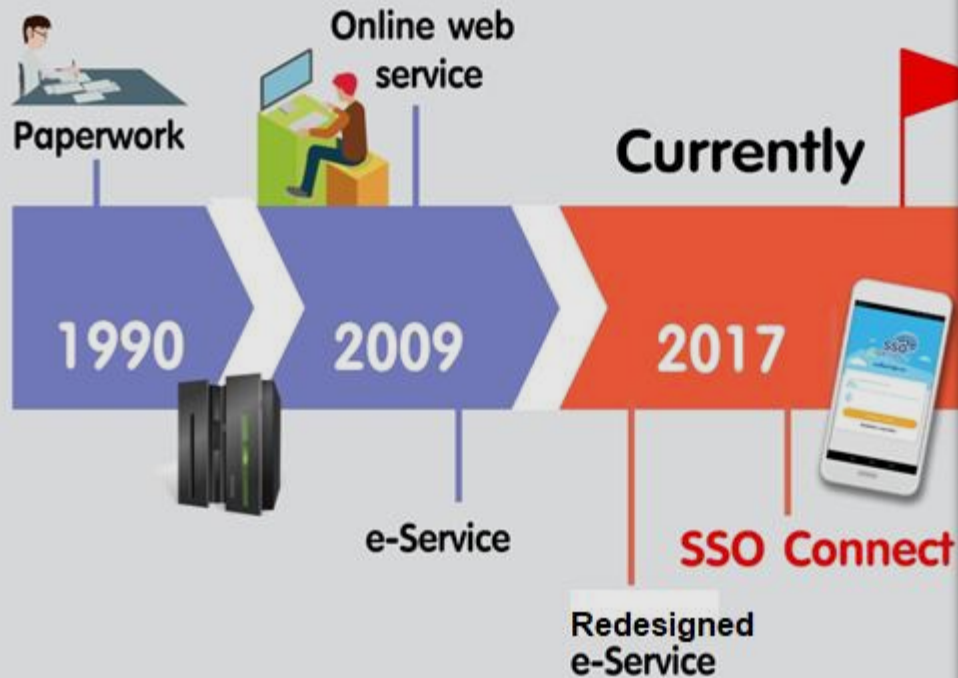
**Non-integrated
Databases**

Advertising & PR



Future Implementation

SSO Connect Timeline



**Early
2019**

SSO Connect Phase 2

- Account Binding
- Online-claim (4 cases)
- Notification

**Mid
2019**

SSO Connect Phase 3

- Pre-Audit Claim
- Recommendation System

**Early
2020**

SSO Connect Phase 4

- Online-claim (7 cases)
- Chatbots

Q&A





Thank You