

### CATEGORIES OF RECOGNITION

No	Categories of Recognition	Description of the categories
1	INNOVATION RECOGNITION AWARD	Creation of an innovative technology, product or service which has led to improvements in services or products.
2	TRANSFORMATION RECOGNITION AWARD	A practice that has resulted in improvement in the overall effectiveness, efficiency, and success of the organization.
3	CUSTOMER SERVICE RECOGNITION AWARD	Organizations that have implemented successful customer service strategies which are able to meet customers' expectations in terms of delivery and quality of service.
4	CONTINUOUS IMPROVEMENT RECOGNITION AWARD	Organizations that are in a never-ending effort to expose and eliminate root causes of problems. It usually involves many incremental steps towards improvements rather than one overwhelming innovation
5	STRATEGIC COMMUNICATION RECOGNITION AWARD	Organizations that have pushed the boundaries when it comes to their communications strategy in order to ensure they truly engage with their members using various communication channels.
6	INFORMATION TECHNOLOGY RECOGNITION AWARD	Organizations that run their business using effective and reliable technologies that are essential to drive efficiency and productivity, and improve organizational outcomes and performance.
7	INSURANCE COVERAGE RECOGNITION AWARD	Insurance and social security schemes that have developed their proposition with a clear focus on retirement, health and meeting members' needs.
8	FINANCIAL LITERACY RECOGNITION AWARD	Organizations that have introduced and provide advisory services on financial literacy and retirement planning to address issues on adequacy of members' savings for retirement.

### WRITE UP TEMPLATE

<b>CATEGORY</b>	:	<b>TRANSFORMATION RECOGNITION AWARD</b>
<b>ORGANIZATION</b>	:	SOCOSO ORGANISATION (SOCOSO), MALAYSIA
<b>CONTACT PERSON</b>	:	Name : DR.HAFEZ HUSSAIN Contact Number : +6012 605 4448  Name : EDMUND CHEONG PECK HUANG Contact Number : +6012 605 3815
<b>NAME OF PROJECT</b>	:	SOCOSO REHABILITATION CENTRE
<b>OBJECTIVE AND NATURE OF PROJECT</b>	:	SOCOSO Rehabilitation Centre has been built for workers with injuries or diseases to be placed back in the job market. The main objective of the Center is to provide a comprehensive physical and vocational rehabilitation services together with disability management to help SOCOSO Insured Persons with employment injuries and diseases to return to work and to improve the well-being of the Insured Persons.
<b>WHY IT SHOULD BE RECOGNISED</b>	:	<p>This project should be recognised for its transformation of Social Security not only being a compensation provider which excludes one from society but a system which includes someone back to society after any injuries, sickness or disasters. With the establishment of this Rehabilitation Centre, SOCOSO no longer focuses on compensation but an institution which provides comprehensive protection which is the true meaning of social protection.</p> <p>SOCOSO Rehabilitation Centre is the first rehabilitation complex in the South East Asia region that combines medical and vocational rehabilitation with an allied health institute, making it a one-stop-centre for rehabilitation. Under SOCOSO's Return-to-Work programme, disabled Insured Persons undergo physical and vocational rehabilitation in order to re-join the workforce.</p> <p>The Centre uses a multi-disciplinary approach which includes the psycho-social elements in its rehabilitation processes. The Centre is built according to universal standards making it barrier free for disabled people.</p> <p>Apart from that, the Centre is being recognised as a green building with lush landscape which is integral to the healing process.</p> <p>SOCOSO believes that this is one of the few rehabilitation centre which is solely dedicated to assist disabled Insured Persons to return to work and to be integrated into society.</p>

<p><b>SUMMARY OF THE PROJECT</b></p>	<p>:</p>	<p>SOCSCO Rehabilitation Centre has been built for workers with injuries or diseases to be placed back in the job market. The main objective of the Centre is to provide a comprehensive physical and vocational rehabilitation services together with disability management to help SOCSCO Insured Person with employment injuries and diseases to return to work and to improve the well-being of the Insured Persons.</p> <p>Located in Bandar Hijau, Hang Tuah Jaya Melaka, Malaysia, the Centre contains 5 main buildings known as Medical Rehabilitation Block (MRB), Vocational Rehabilitation Block (VRB), Hostel, Administration and the Allied Health Block. SOCSCO Rehabilitation Centre is located on 55 acres of undulating landscape, with a primary spine for walking and buggy which links the various clusters of buildings harmoniously. The construction of the Rehabilitation Centre took place in 2008 and was officially operated on 1<sup>st</sup> October 2014.</p> <p>SOCSCO Rehabilitation Centre is arguably the first rehabilitation complex in the world that combines medical and vocational rehabilitation facilities with an allied health institute under one project. This project is initiated under Social Security Organisation Malaysia (SOCSCO) Return To Work programme. The project brief was to provide the Insured Persons under SOCSCO who has lost their normal capabilities due to accidents or sickness to undergo physical and vocational rehabilitation with the purpose of restoring their physical abilities to continue working, healthier and safer. The disabilities range from losing one or more limbs, visually-impaired, speech-impaired, hearing-impaired, wheelchair-bound or a combination of disabilities.</p> <p>The Medical Rehabilitation Block will provide rehabilitation facilities after the healing process at a normal hospital and the patient will be trained to live a 'normal' life (societal integration).</p> <p>The Vocational Rehabilitation Block provides training facilities for new skills to prepare the patient into the work market.</p> <p>The SOCSCO Rehabilitation Centre, the medical rehabilitation services focuses on area such as Physiotherapy, Occupational Therapy, Optometry, Audiology, Work Hardening and Vocational Rehabilitation. Each of the patient will have treatments which covers the entire end to end service with consultation from doctors and other rehab professionals. All services will be supervised and enhanced by the high quality medical rehabilitation equipment which includes Robotic Therapy and the Industrial Rehab Training.</p> <p>The main focus of the SOCSCO Rehabilitation Centre is to provide the most suitable rehabilitation treatment for workers from all over Malaysia and at the same time, to accomplish the mission of returning them back to work and to improve the well-being of the person. After 10 months of operations, the SOCSCO Rehabilitation Centre has a total number of 274 patients with different types of injuries and disability.</p>

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