

## CATEGORIES OF RECOGNITION

No	Categories of Recognition	Description of the categories
1	INNOVATION RECOGNITION AWARD	Creation of an innovative technology, product or service which has led to improvements in services or products.
2	TRANSFORMATION RECOGNITION AWARD	A practice that has resulted in improvement in the overall effectiveness, efficiency, and success of the organisation.
3	CUSTOMER SERVICE RECOGNITION AWARD	Organisations that have implemented successful customer service strategies which are able to meet customers' expectations in terms of delivery and quality of service.
4	CONTINUOUS IMPROVEMENT RECOGNITION AWARD	Organisations that are in a never-ending effort to expose and eliminate root causes of problems. It usually involves many incremental steps towards improvements rather than one overwhelming innovation
5	STRATEGIC COMMUNICATION RECOGNITION AWARD	Organisations that have pushed the boundaries when it comes to their communications strategy in order to ensure they truly engage with their members using various communication channels.
6	INFORMATION TECHNOLOGY RECOGNITION AWARD	Organisations that run their business using effective and reliable technologies that are essential to drive efficiency and productivity, and improve organisational outcomes and performance.
7	INSURANCE COVERAGE RECOGNITION AWARD	Insurance and social security schemes that have developed their proposition with a clear focus on retirement, health and meeting members' needs.
8	FINANCIAL LITERACY RECOGNITION AWARD	Organisations that have introduced and provide advisory services on financial literacy and retirement planning to address issues on adequacy of members' savings for retirement.

## WRITE UP TEMPLATE

<b>CATEGORY</b>	:	<i>Insurance Coverage</i>
<b>ORGANIZATION</b>	:	THE NATIONAL SOCIAL SECURITY FUND (NSSF), CAMBODIA
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<b>NAME OF PROJECT</b>	:	<b>Health Insurance Scheme (HIS)</b>
<b>OBJECTIVE AND NATURE OF PROJECT</b>	:	<p style="text-align: center;"><b>SOCIAL SECURITY SYSTEM</b></p> <p><b>1. Law and Legal Documents</b></p> <p><b>1.1 The Constitution of the Kingdom of Cambodia:</b> is the framework for social protection provision to the country's citizens. It covers the right of all citizens to obtain social security and other social benefits as well as make special provisions for social security in the formal sectors. The Constitution also identifies particular groups that may require special assistance, such as in the Sub-Decree, <i>Article 1</i> stated that this Sub-Decree aims to establish the Social Security Schemes on Health Care in accordance with the Law on Social Security Schemes for Persons Defined by the Provisions of the Labour Law. <i>Article 2</i> mentioned that this Sub-Decree intends to organize the system of the provision for the NSSF members, health prevention service, medical care, and daily allowance for the duration of the work suspension by treatment or other non-occupational accidents and maternity leave. <i>Article 3</i> said that the provisions of this Sub-Decree covers the Persons Defined by the Provisions of the Labour Law as well as spouse or children and the members of NSSF who have entitlement to permanent disability pension and survivors.</p> <p><b>1.2. The Labour Law 1997:</b> This law governs relations between employers and workers in order to ensure better employment conditions, maintain harmony, promote a secure and healthy work place. Following the Constitutional Law, the Labour Law forms the foundation of the establishment of the Law on Social Scheme for Persons Defined by the Provisions of the Labour Law. This Labour Law determines the dismissal compensation of termination of the labour contract and the definition of employment injury, the employer's responsibility on work injuries that happen to their workers, medical insurance, health prevention service, provision of cash and other social benefits</p>

	<p><b>1.3. The Law on Social Security Schemes for Persons Defined by the Provision of Labor Law 2002:</b> This law aims to organise the Social Security Schemes for Persons Defined by the Provisions of the Labor Law, which applies to the formal sector workers with the three master plans of the NSSF, namely, the Employment Injury Insurance, Health Insurance Scheme, and Pension Scheme. These schemes provide old age benefit, invalidity benefit, survivors' benefit, and employment injury and occupational disease benefit. This law takes into account contingencies faced by the social security scheme, which shall subsequently be determined by the Sub-Decree based on the actual situation of the national economy</p>
<p><b>WHY IT SHOULD BE RECOGNISED</b></p>	<p>: This scheme “HIS” should be recognised as the second scheme project of the NSSF of the Ministry of Labour and Vocational Training. It is intended to address the coverage and collection to insure the private sector. This project aims to insure profit security, contribute to poverty reduction, and promote social stability.</p>
<p><b>SUMMARY OF THE PROJECT</b></p>	<p>: The NSSF is a public administrative institution, which has the mission of providing public service in social protection, technically under the Ministry of Labour and Vocational Training and financially under the Ministry of Economy and Finance. The Governing Body of the NSSF has three components, the Government Representatives, Employer Representatives, and Employee Representatives. NSSF has its own master plan for providing social security insurance scheme on the three major areas as follows:</p> <ol style="list-style-type: none"> <li>1. Employment Injury Insurance Scheme, EII (2008)</li> <li>2. Health Insurance Scheme, HIS (May 2016)</li> <li>3. Pension Scheme, PS (2017)</li> </ol> <p>In this present time, NSSF has been operating the first scheme since 2008 and we are now launching our second scheme on Health Insurance, which NSSF is a unique implementer responsible for administering and managing the Social Security Schemes on Health Care for Persons Defined by the Provisions of the Labour Law. The Supreme Council, a Regulator for Social Security System, shall be partly established by Sub-Decree with a view to manage, inspect, observe, monitor and administer the Social Security Scheme on</p>

	Health Care of NSSF, and define the social security system development policy.
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